

Model of Care

We exist to provide tailored care to fulfil the personalised needs of our extraordinary residents.

At Anthem, care with a "difference" is not something we do, it is something we believe. We create a truly unique care community through our commitment to wellbeing and to tailored physical, emotional and social care for every person.

Core Values
for Care

Charter
of Care

Standards

Customer

Service

- We apply our core values of integrity, respect, care, teamwork and consistency to achieve person centred care with "a difference".
 - The Charter of Aged Care Rights guides integrity in our practice.
 - We respect and strive to meet our residents culture and diversity needs.
 - We implement the care requirements of the Aged Care Quality Standards and best practice guides our care and is incorporated in our care policies and procedures.
 - We perform the highest level of customer service to achieve resident satisfaction.