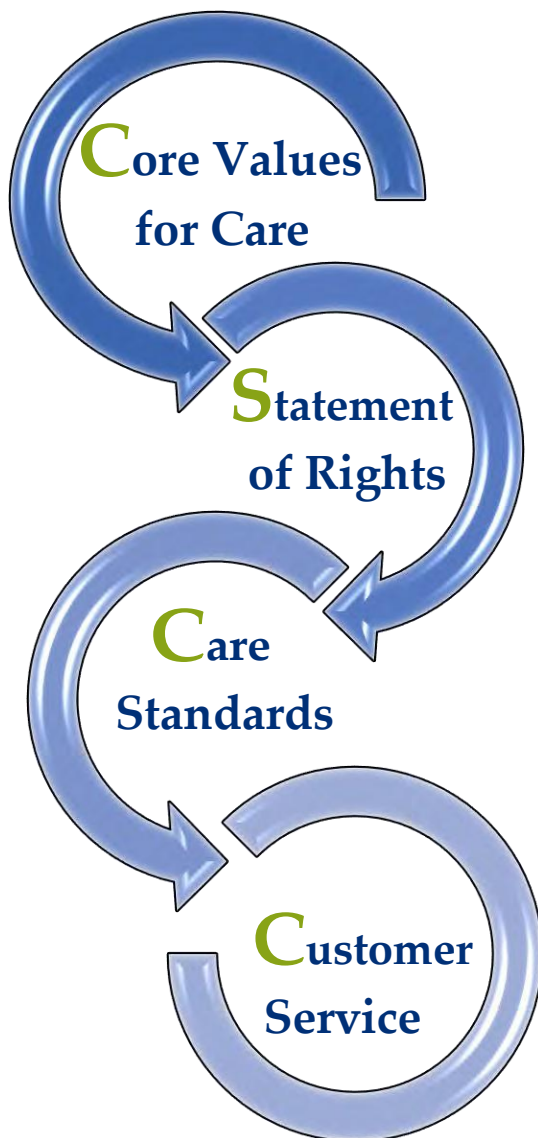




Model of Care

We exist to provide tailored care to fulfil the personalised needs of our extraordinary residents.

At Anthem, care with a “difference” is not something we do, it is something we believe. We create a truly unique care community through our commitment to wellbeing and to tailored physical, emotional and social care for every person.



- We apply our core values of **integrity, respect, care, teamwork and consistency** to achieve person centred care with “a difference”.
- The **Statement of Rights** guides integrity in our practice.
- We respect and strive to meet our residents **culture and diversity** needs.
- We implement the care requirements of the **Strengthened Aged Care Quality Standards** and best practice guides our care and is incorporated in our care policies and procedures.
- We perform the highest level of customer service to **achieve resident satisfaction**.